



Paterson Health & Social Care was founded in 1994 as a specialist division of The Paterson Group, offering dedicated recruitment services across the health and social care sector.

The company was introduced to offer the highest standards in worker recruitment and customer service. Paterson Health & Social Care strives to positively influence the quality of person-centred care and support by ensuring our workers and staff are trained to the highest and most recent standards. The company is an NHS Framework-approved agency and preferred supplier to many public-, private- and charity-sector clients across Oxfordshire and the surrounding counties.



PHC prides itself on growing links with education locally, and strives to not only place candidates, but to also support their career aspirations through training. The introduction of Paterson Training, a dedicated educational division offering high-quality courses to both candidates and clients, has ensured that these aspirations become a reality. The Company offers various training courses such as; Moving & Handling, First Aid, Safeguarding, Medication Administration, Positive Behaviour Management and many more. Courses are delivered by our in-house team of highly-experienced trainers, most of whom are qualified medical practitioners.

PHC has gained an excellent reputation for the cost-effective and highly efficient services offered to clients, as well as the calibre of personnel supplied. The company's position as supplier-of-choice for many high-profile clients has been achieved through high standards of service delivery, efficiency and competitiveness.

Our branches are based in Bicester, Milton Keynes and Aylesbury which enables us to provide specialist recruitment services to the health and social care sectors in Oxfordshire, Berkshire, Buckinghamshire, Northamptonshire, Bedfordshire and the surrounding counties.

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**Aylesbury** | 01296 482185 | aylesbury@paterson-healthcare.co.uk

**Bicester** | 01869 325530 | bicester@paterson-healthcare.co.uk

**Milton Keynes** | 01908 201846 | mk@paterson-healthcare.co.uk

[www.paterson-healthcare.co.uk](http://www.paterson-healthcare.co.uk)

## Divisions

At Paterson Health & Social Care we use a divisional structure, with specialist recruiters, to ensure we're performing efficiently. We ensure that client requirements are dealt with in a highly-focussed, professional and timely manner.



### Health & Social Care Division:

Healthcare Assistants

Support Workers

Registered Nurses

**Aylesbury | 01296 482185**

**Bicester | 01869 325530**

**Milton Keynes | 01908 201846**

### Specialist Staff Division:

Medical Professionals

Registered Nurses

Chiropodists

Rehabilitation Assistants

**01869 244965**

### NHS Division:

Registered Nurses

Healthcare Assistants

ODPs

Theatre Nurses

**01869 244965**

### Permanent Recruitment Division:

All grades, skills and geographical areas

**01869 244965**

### Primary Care Division:

All grades, skills and geographical areas within Primary Care

**01296 328205**

Our Specialist Staff and NHS Divisions provide a UK-wide recruitment service for Theatre Departments, ITU, A&E, Occupational Health Departments, Schools, Private and NHS Hospitals (we are an approved agency for the NHS Collaborative Nursing Framework CPP), GP Surgeries, the MOD and Prison Service. Our general branches supply Nursing and Residential Homes as well as care in clients' own homes (under our CQC Registration). Support in the community is provided for people with learning disabilities and other care and support requirements.

### Opening Times & Out of Hours

Our office hours are:

Mon – Fri 8.30am – 5.30pm

(excluding Public holidays)

Weekends 8.30am – 5.00pm (in Bicester)

Out of office hours, our experienced on-call team work until 11pm and from 6.30am until the branches reopen. Our on-call team are trained and experienced, allowing us to offer a seamless service.

We also have a 24 hour Emergency on-call service for our domiciliary care clients and other contract clients who require it.

### Quality Assurance

Providing a high quality service is at the heart of what we do.

The service provided by PHC conforms to current legislation, including the Health and Social Care Act 2008, NMC Code of Professional Conduct, CQC regulations and the REC Code of Practice.

PHC's team assures and demonstrates the high quality of service required to meet established professional standards, our clients' service standards as well as our internal policies and guidelines.

Our Operations Manager is responsible for ensuring that quality systems and procedures are followed at all times and this is assessed by internal and external auditing.

[www.paterson-healthcare.co.uk](http://www.paterson-healthcare.co.uk) | [enquiries@paterson-healthcare.co.uk](mailto:enquiries@paterson-healthcare.co.uk)