



# TUcare

Here TUcare For All Of Your Needs



**OFFERING  
BESPOKE HOME  
CARE TO  
EVERYONE.**



# **OUR STORY-**

## **Why We Do**

## **What We Do!**

**Our Registered Manager had been working in Bromley for almost 10 years for home care providers. Then as a family she and her partner decided to take on the challenge of opening their own family run home care agency in Bromley and currently provide care to clients in Bromley and the surrounding areas.**

**We believe strongly in honesty, reliability and integrity when offering and providing such an important service.**

**We are passionate about the care we provide and we believe that everyone has the right to access a care package that is tailor made to fit their needs.**

# OUR SERVICES

If what you require is not mentioned just call us and we can work with you to meet your needs.



## **Domestic Care**

We can assist with anything from laundry, shopping or a general clean of your house. This could be on a regular basis or as a one off visit. No task is too big or too small.

## **Personal Care**

Our personal care service is designed to help you with the challenges you may face on a day to day basis.

Personal care is not a set service it can include anything from washing and dressing to meal preparation or even assisting with medication.

## **Social Care**

It has been proven that the elderly are at risk of loneliness and isolation so we offer a social visit. We may just sit and have a chat with you at home or take you out to a coffee shop or garden centre.

## **Rehabilitation Care**

After a stay in hospital following an injury or illness it can take time to get back up on your feet. We can offer a service to assist you whether this is just for a few days or weeks or maybe longer; we can assist until you feel yourself again.

## **Dementia Care**

Dementia is a condition that is becoming more prevalent in today's society. Our experienced and highly trained care staff provide the highest quality care to not only the individual but for their family members as well.

## **Emergency Care**

We understand that sometimes the need for care can come out of the blue. This is why we have purchased software that enables us to get you the care you need when you need it. From the initial call we can start a package of care in 48hours.



A young woman with dark hair, wearing a light-colored top, is smiling warmly and looking towards an elderly woman. The elderly woman, with white hair and a blue patterned shirt, is seated in a wheelchair. The young woman's hands are gently holding the elderly woman's hands. The background is a bright, slightly blurred indoor setting, possibly a home or a care facility. The overall mood is caring and supportive.

# Frequently asked Questions

## **Should I be worried about receiving care?**

No! There is no need to worry. We understand it can be very daunting when looking for a care package, but we are here to help and we pride ourselves on our ability to deal with almost any situation.

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## **Is there a minimum amount of care I need to have?**

No. Whether you require a one off visit, one visit a week or full 24hour care we can design a package that suits you.

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## **Are the carers vetted and trained?**

All our staffs are fully vetted and must undergo a disclosure and barring service check (DBS check) before joining us.

They then attend our three day in house training and are supervised regularly at work.

## **How much does it cost?**

The price of a care package can vary depending on the level of care required. Before you agree to start a package a full price breakdown will be given to you.

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## **What if my needs change?**

Don't worry its all part and parcel of care. We will arrange to review your package at least every six months and if you need a review before the six month period we are happy to come out when you need us.

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## **What if I need to contact you outside office hours?**

We have a 24hour line that will be given to you and your family members when you join we are always available to help.



# **TUcare**

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**Call Us Today To Book Your Free Home Visit To  
Discuss Your Needs!**

**0208 325 2285**

**Or Email Us at  
Bromley@TUcare.co.uk**

**You Can Find Out More On Our Website  
www.TUcare.co.uk**