

GUIDE TO HOMECARE

Enabling adults and children
to live their life comfortably
at home independently.

CLCA Nursing

Welcome

The health of those we support is our highest priority and we will do everything to ensure we deliver the best possible care.

We deliver care that is safe, effective and well-led in a very caring nature, ensuring our clients receive a quality service.

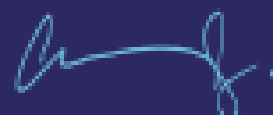
Our team of skilled medical professionals will provide a personalised, compassionate service whether it is behind the scenes or at the client's bedside.

Each team member is committed to making an important contribution to the client's health.

CLCA Nursing work to continually improve our client's experience and we encourage feedback and suggestions in order that we can maintain a safe and well-led service.

"We provide the highest level of homecare support for our clients, there is literally nothing we cannot cope with at CLCA.

The care we provide is second to none"



Cherry Adams
Managing Director

Our Homecare Services

Our Mission

Our Mission is to provide you with reliable healthcare staff of the highest calibre, wherever and whenever you need them.

About Us

CLCA provides home-based healthcare services to adults and children with complex care needs and significant health conditions, long-term illnesses or disabilities. It is marketed as a Company that can potentially reduce hospital stays, eliminate hospital admissions and support relatives. The Company specialises its services at a wide variety of complex health conditions including:

1. Acute/Traumatic Brain Injuries
2. Neurological Disorders
3. Spinal Injuries
4. Dementia
5. People with ventilator dependencies, home oxygen, gastrostomy, indwelling catheters among others
6. People requiring seizure management and passive movements therapy

Why Choose Us?

- We provide a personalised approach in the provision of holistic care that is second to none.
- We provide care packages that are tailored to the individual client's medical and personal needs.
- We deliver care that is safe, effective and well-led in a very caring nature.
- We deliver a quality service to clients ensuring that workers meet appropriate criteria and are of the highest calibre to meet the individual needs of the clients.
- We provide our staff with the best quality of training based on the safest practice and ethics.
- Our teams are led by experts in the field of nursing.
- We can provide long and short-term complex care packages.
- We can provide staff locally.
- We facilitate safe discharge.
- We operate 24 hours a day, 7 days a week.

Our Approach

We wish to develop a culture that welcomes, values and utilises human differences and similarities at all levels of the organisation. We are committed to working for equality and fairness for all, both in employment and in service delivery.

Recognising and valuing every aspect of the whole person is fundamental to delivering a high quality service.

We apply "The Team Approach"

1. We plan with you how we will take you home.

We liaise with all Members of the multi-disciplinary team looking after you to ensure smooth transition from hospital to home.

2. We set up your care at home.

We liaise with you and other government bodies involved in setting up everything you need.

3. We recruit your team.

We will involve you in the selection process of your team following our recruitment process.

4. We manage your care at home.

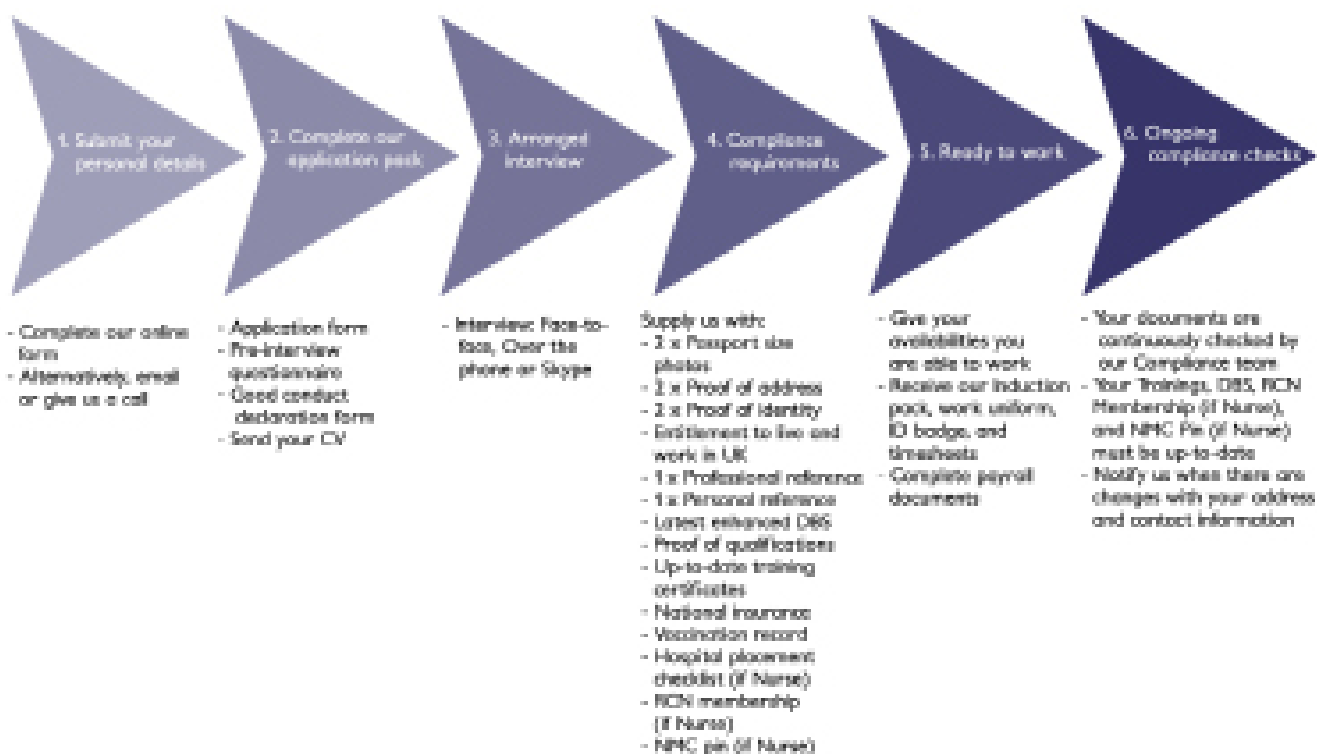
We will assign a Team Leader for you who will be supervised by a Clinical Lead Nurse with an expert knowledge on your case.



Our Commitment to Excellence

Our Recruitment Process

We view success as building a network of healthcare professionals all around the UK that have the same goal to make a difference to the lives of our clients. Our quality is heavily dependent on the people we choose to carry out our services. In order to ensure quality services we recognise as an employer, we must do our part by giving them work that will give them career satisfaction in order for them to bring out their best in any work assignment they undertake.



Our Training

Our team maintains continuing professional development including attending conferences, participating in research and attending study days to provide you with the **latest evidence-based care**.

Our Nurses and Healthcare staff are required to take annual Mandatory Statutory training based on the CQC Certificate guide.

CLCA organises training courses across the year, which involves a combination of classroom teaching and practical sessions.



Useful Contact Information

Telephone 01743 460957

Email inquiry@clcacompanyltd.co.uk

Website www.clcanursing.co.uk

Our Affiliations

